

SANTA CLARA  
COUNTY



# Collaboration

# Our Panel

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JILL UGALDE,  
PROBATION DIVISION  
MANAGER



MARC UTSEY  
SUPERVISING  
PROBATION OFFICER,  
FAMILY PRESERVATION  
UNIT



CYNDE ELKINS  
SOCIAL WORK  
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PLACEMENT UNIT



SHEMAR PIERCE  
DEPUTY PROBATION  
OFFICER, QUALITY  
SYSTEMS



MORENA CRUZ  
SENIOR MANAGEMENT  
ANALYST, RESEARCH  
AND DEVELOPMENT



# Learning Objectives:

## Collaboration

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- ❖ Collaborative Transitioning
- ❖ Interagency Collaboration
- ❖ Community and Natural Supports

# Calendar Year 2018

## Clients Served

- DFCS – 139
- PROBATION – 257
- Total – 396

## Client Type

- DFCS – Dependent Children (300's)
- PROBATION: Pre-Adj (103), Adj (88), RRE (66)

## Gender

- DFCS – 76 F and 63 M
- PROBATION – 66 F and 191 M

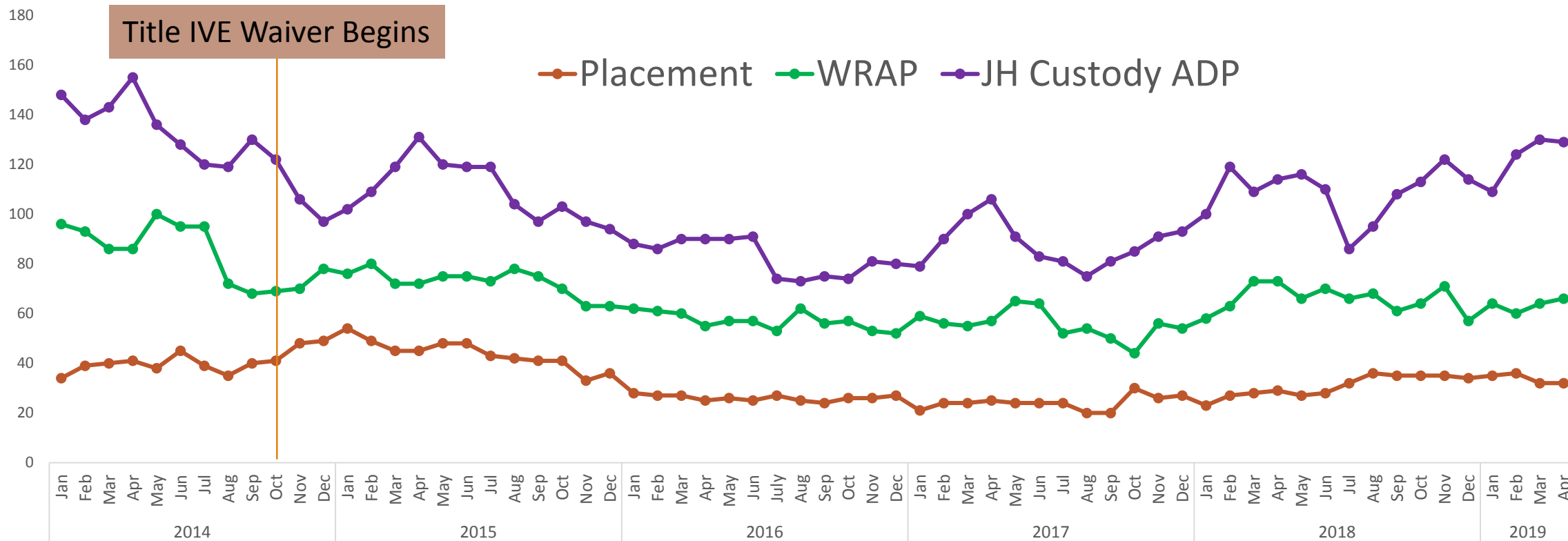
## Race/Ethnicity

- DFCS – Latino (51%), Black (17%), White (13%)
- PROBATION – Latino (76%), Black (12%), White (5%)

## Age at Services Start

- DFCS – 5-19 yrs.
- PROBATION – 14 yrs. (15%), 15-16 yrs. (63%), 17+ yrs. (17%)

\*Numbers based on duplicated measures.

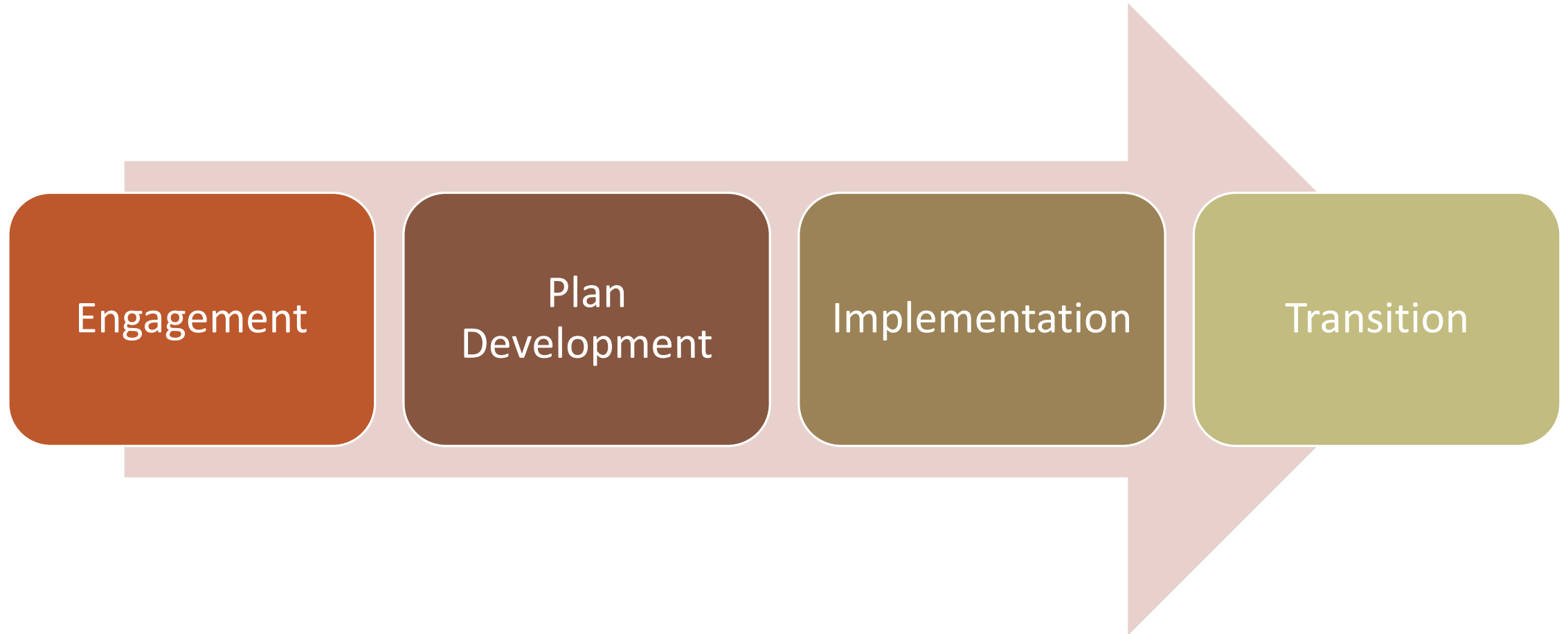


# Wraparound Services as a Preventative Service

Monthly Juvenile Hall Avg. Daily Population Compared to Wraparound Services and Placement

# Wraparound Approach

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## Continuity of Care

- MDT's in Juvenile Hall or Ranch prior to release
- Assessments
- 30 Day Lockout



# Child and Family Team (CFT)

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- Probation Officer / Social Worker - Team Inclusion
- Community Programs
- Sustainable Options
- Connecting Family to Natural Supports



# Interagency Collaboration

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Interagency Placement Committee (IPC)

Provider Meetings

Critical Incident Reporting

Trainings

## Interagency Placement Committee (IPC)

- Probation
- Department of Family and  
Children's Services
- Behavioral Health Services

# Provider Meetings

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- Monthly Wraparound Community
  - Developed County Wide Wraparound Brochure
- Individual Provider Meetings
- Oversight Meetings and Quarterly Meetings
- Wraparound Action Plan Reviews
- Collaborative Case Planning

# Critical Incident Review

- Communication
- Documentation
- Debriefing
- Brainstorming
- Action Plan



# Community and Natural Supports

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Hip Hop  
Leadership  
Academy

7 Challenge

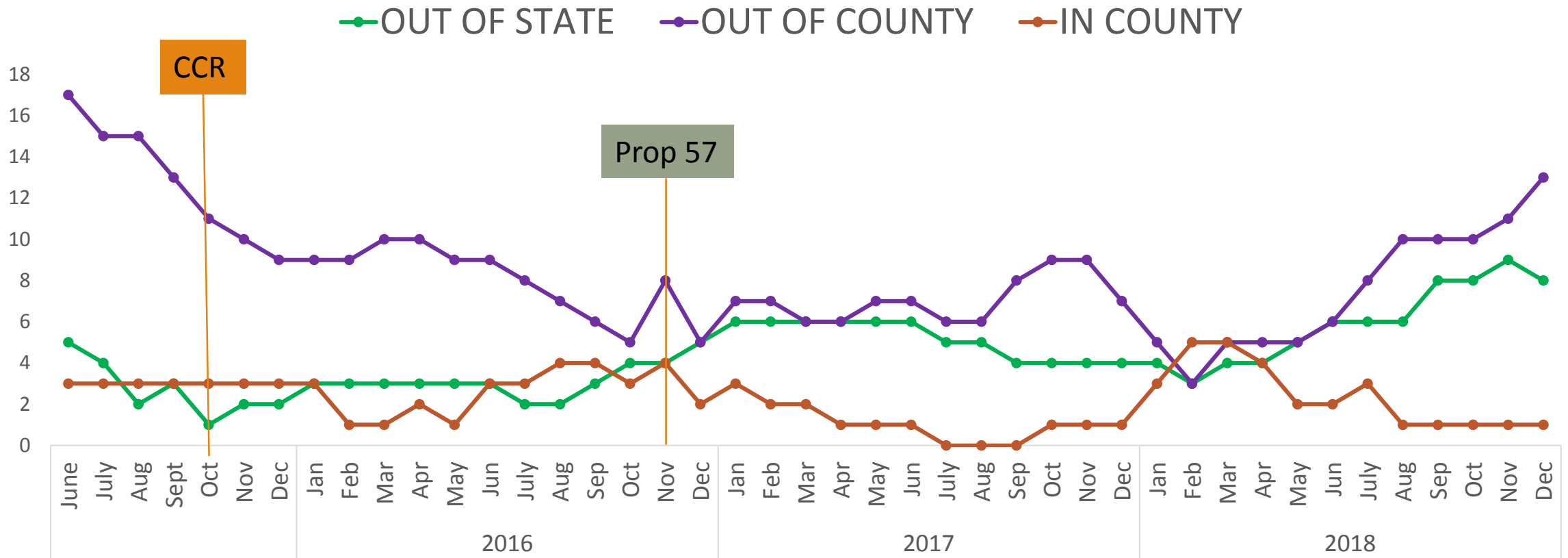
El Joven Noble  
Xinachtli

Family Finding

Respite  
Planning

The HUB

Pro-Com



# STRTP Placement by Location

# Santa Clara County Wraparound

<https://www.youtube.com/watch?v=52HUohl3ssQ&feature=youtu.be>



