



Innovative Care for Adolescent Needs



Overview

- Introductions
- Background
- Vision
- Data Sharing
- Key Functions
- Users
- Utilization
- Application
- Next Steps
- Questions



Background

- Google Innovation Lab 2015
- Use “10X” thinking to identify “moonshot” concepts
- Concepts included:
 - Virtual Support Team for At Risk Youth
 - Perfect Match for Foster Youth

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Background

- What problems were we trying to solve?
 - Needed to improve coordination between support agencies to eliminate redundant services, improve efficiency, and become proactively aware of events that could cause behavior issues
 - Needed a better solution for gathering and sharing youth data. Research showed all agencies were manually gathering data via faxes, phone calls, and emails to partner agencies.

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Vision

- Create a tool for collaboration and coordination of support services. Youth, family, and RFA would also have access.
- Serve as a centralized repository of youth information on a provided by data sharing partners.
- A matching engine would be hosted in tool and match youth profile to RFA profiles to identify the best match.

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I-CAN Project

- Launched in Fall of 2016
- Implementation vendor – **Dito** contracted Jan 2017
- Deployment targeted for Summer 2017
- SJC Project team:
 - Probation
 - Human Services Agency
 - Behavioral Health Services
 - Information System Division

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I-CAN Project

- Primary Data Sharing Partners
 - Probation
 - Human Services Agency
 - *Behavioral Health Services
- Secondary Data Contributors
 - Office of Education
 - Sheriff's Office

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Key Functions

- | | |
|-------------------------------|--------------------------------|
| • Data Sharing | • RFA/Provider Portal |
| • Collaboration | • Alerts |
| • RFA Matching Engine | • Assessments/Reports |
| • RFA /Provider
Management | • Safety Info |
| • Mapping | • Provider (STRTP)
Matching |

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Users

- I-CAN Users
 - Youth
 - Family
 - County Probation Officers, Social Workers, Clinicians
 - RFA Homes / STRTPs / Service Providers
 - Parent Partners
 - Other – CBOs, Clergy, etc

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Utilization by Team Member

Team Member / Utilization	Data Sharing	Team Collab.	Youth Info	Safety Info	Assess	Mapping	Alerts	Forms	Incident Reports	Progress Reports	Client Satisfaction Surveys	RFA Recruit / Retention	Provider Mgt	RFA / Provider Portal	RFA / Provider Match	Referrals
Juvenile Probation	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Adult Probation	✓			✓												
Human Services Agency	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Behavioral Health Services	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓					
Office of Education	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓						
RFA Caregivers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓		✓	✓	✓
Service Providers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓				✓	✓	✓
Sheriff's Office	✓															

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SJC Home Page/Dashboard

Innovative Care for Adolescent Needs

Kelly Jenkins, Probation

ALERTS 3, NOTIFICATIONS 0, TASKS 5

NEWS & ANNOUNCEMENTS

New CFT Update
by Kelly Jenkins on March 13, 2017
CDSS releases latest guidance on CFT meeting model. See ACL at: <http://www.cdss.ca.gov/letters/notice/EntRes/getinfo/acl/2016/16-84.pdf>

My Youth

- Julie Crofton CA-947856
- DeMarcus Johnson CA-008588
- Sean Parker CA-055871
- Alyssa Shumacher CA-086489
- Brian Williamson CA-007336

TASKS

- Do this now. [Work](#) Now
- Do this next. [Process](#) Today
- Now, do more! [Add App](#) Monday
- I did it! [Mobile App](#)
- I did this too! [Personnel](#)

MARCH 2017

Mo	Tu	We	Th	Fr	Sa	Su
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21

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SJC Alerts, Notifications, & Tasks

Search data, reports, documents, etc...

ALERTS, NOTIFICATIONS, TASKS

Today

- Supervision meeting starting in 1 hour** at 1pm
- Put a bird on it keytar 8-bit, mlkshk kitsch bicycle rights ramps meditation. Man bun portland waistcoat, glossier truffaut koji master cleanse sartorial literally cardigan blue bottle farm-to-table banjo mlkshk. Vinyl marfa meggings, disrupt semiotics artisan skateboard kombucha next level godard. Chambray direct trade sustainable, ennuu kinfolk deep v green juice. [View](#)
- Youth Status changed** today at 8am
- New court order for youth Daniel DeCarlo** 5 days ago

Yesterday

This week

Previous

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Youth Information Page

Brian Alexander Johnson

March 13, 2017 **April 5, 2017** **March 5, 2017** **C-70695389** **36675-4002**

Next case worker appt. Next court date Next CFT date State ID No. Medi-Cal No.

June 3, 1999 (17) **727 WIC** **Important contacts** ▾

Birthdate (Age) Wardship

PERSONAL	PROBATION	BEHAVIORAL HE...	PLACEMENT	SCHOOL	CHILD WELFARE	SUPPORT TEAM	FORMS & DOCS
Contact info	Guardian info	Gender	Ethnicity	Language			
Brian Alexander Johnson 219 E. Jackson St Stockton, CA 95202	James Smith Lauren Smith	Male	Hispanic, White	Spanish, English			
Parents info	Siblings info	Physician	Immunizations	Allergies			
Brian A. Doe, Sr Sarah Williams	Marcus Doe Ashley Doe	Steven Johnson, M.D.	Flu, Hepatitis, Meningococcal	Dust, pollen, cats			
Next Appt with Case Worker	Date of last CFT	Next CFT date	County Contact	Special Needs			
March 13, 2017	Dec. 5, 2016	March 5, 2017	Leslie Knope	Needs Type A			
Restitution	Credit check date						
Restitution not filed.	Jan. 19, 2017						

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Youth Information Page (cont'd)

Important contacts ▾

Dan Williams (guardian)

Laura Williams (guardian)

Kevin Smith (father)

Kristy Smith-Jones (mother)

Natascha Reynard, LCSW (clinician)

Steven Johnson, M.D. (physician)

PERSONAL	PROBATION	BEHAVIORAL HE...	PLACEMENT	SCHOOL	CHILD WELFARE	SUPPORT TEAM	FORMS & DOCS
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Restitution not filed.	Jan. 19, 2017						

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Search Contacts and Files

Search data, reports, documents, etc...

Search

Search files, folders, and contacts across departments

CONTACT SEARCH | FILE SEARCH

Search contacts across multiple departments

First Name | Last Name

Telephone | Email

- Steven Johnson, M.D. Physician
- Stephanie Walker Clinician
- Greg Jennings Psychiatrist
- Alicia Keys Guardian

Search data, reports, documents, etc...

Search

Search files, folders, and contacts across departments

CONTACT SEARCH | FILE SEARCH

Search files and folders across multiple departments

Document Title | Document Owner

Search by date range | Date of upload

- Probation (Last modified: 1/5/17)
- Placement Report, June 2016.xlsx (Last modified: 6/27/16)
- Signed RFA Agreement.pdf (Last opened: never)
- Email template doc.docx (Last modified: yesterday)

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Map Search

Kelly Jenkins
Probation

ALERTS 3

NOTIFICATIONS 0

TASKS 5

- Search
- Map Search
- Match Engine
- Schedule Meeting

My Youth

- Alyssa Doe
- Brian Doe
- Charlie Doe
- Daniel Doe
- Evan Doe

My RFAs

Search data, reports, documents, etc...

SEARCH

Map data ©2017 Google

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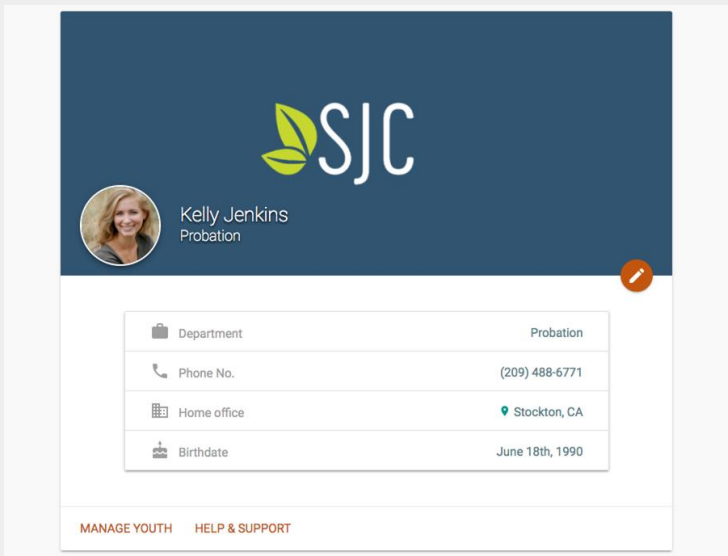
SJC Manage Youth Support Team

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SJC Schedule Meeting

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SJC User Profile Page



SJC


Kelly Jenkins
Probation

Department	Probation
Phone No.	(209) 488-6771
Home office	Stockton, CA
Birthdate	June 18th, 1990

[MANAGE YOUTH](#) [HELP & SUPPORT](#)

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SJC Matching Engine



RFA Interview + RFA Profile + Youth Interview + Youth Profile = MATCH LIST

- Prepare Youth and RFA Profiles
 - Profiles characteristics include demographics, special needs, geography, and interests
- Run matching engine
- Returns Top 5 match

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Next Steps

- Complete Development
- Testing and Training
- Deployment
- Updates
 - Additional data sources
 - Additional forms and reports

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Questions?

- Contact Info:

<ul style="list-style-type: none"> • <u>Stephanie James</u> • Chief of Probation • sjames@sjgov.org 	<ul style="list-style-type: none"> • <u>Kim Saing</u> • Chief Mental Health Clinician • ksaing@sjbhs.org
<ul style="list-style-type: none"> • <u>Akkia Pride-Polk</u> • Child Welfare Division Chief • APride-Polk@sjgov.org 	<ul style="list-style-type: none"> • <u>Nikole Bell</u> • Probation Officer • nbell@sjgov.org

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