CPOC STATEWIDE CONFERENCE | DECEMBER 3, 2026

# CalAIM For Justice-Involved Adults

*We've Launched… Now How Do We Get This Rocket Into Orbit?*

Bridging Systems • Synthesizing Knowledge • Improving Outcomes

WELCOME

# Welcome & Introductions



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*Assistant Chief Probation Officer Retired*
*27 years Community Corrections*



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*Retired CEO - Managed Care Health Plan*
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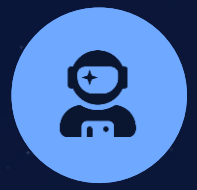

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*Chief Probation Officer – Retired*
*30 Years Community Corrections*

## OUR FLIGHT PLAN

1. **Launch Check-In**
2. **What Comes After Launch**
3. **Where Do We Go From Here?**
4. **Discussion & Q&A**

WHERE WE ARE

# We've Launched… Now What?

**Readiness has moved into implementation.**

***Going live was a major milestone — not the destination.***

THE QUESTIONS ARE CHANGING

- How do we maintain compliance?
- Are referrals and assignments working as intended?
- What are we required to report and monitor?
- How do we financially sustain the work?
- What different operating models are emerging?

KEY MESSAGE

**The conversation is shifting from "How do we launch?" to "How do we make this work over time?"**

OUR FOCUS TODAY

# Three Themes for the Next Orbit

01

## Maintaining the Program

Compliance, reporting & monitoring

02

## Making the Connections Work

Referrals, assignments & cross-county coordination, and data sharing

03

## Sustaining the Work

Revenue, billing & operating models

KEY QUESTION

*What are we learning as implementation begins, what are other counties experiencing, and what should we be thinking about for 2027?*

# Compliance: Building the Roadmap

**1**

**YEAR**

Full Compliance by October 1, 2027 or Earlier

### Build the roadmap

What belongs inside each Probation Department's compliance roadmap?

### Keep moving

Expectations arrive before detailed guidance. How do we proceed?

### Clarify with DHCS

What requirements or guidance still need clarification?

### Prepare for monitoring

When will DHCS audit the JI program, and how will Probation be measured?

**Stay engaged: MCPs, ECM providers, and community partners are part of the compliance picture.**

MAINTAINING THE PROGRAM

# Reporting & Monitoring: From Claims to Outcomes

01

### Encounters & claims

Claims data tells part of the reentry story

02

### What will DHCS request or require?

What else will DHCS ask from Probation?

03

### Potential additional activity reports

- Handoffs
- BH and ECM Referrals
- ECM declinations
- Other transition activity

04

### Toward outcomes

From monitoring implementation to understanding results

**KEY QUESTION**

*What will counties need to demonstrate after go-live to show that the program is operating as intended?*

**KEY MESSAGE**

Going live establishes the program. The next phase requires counties and partners to understand how implementation will be monitored, measured, and maintained.

# Custody to Community: Two Pathways

## County Facility to Community

- Transition from county correctional facilities to community care and supervision
- Coordination: facility staff, Probation, MCPs, ECM and community providers
- Referrals and handoffs started early enough to support release
- Short stays, changing release dates, unanticipated releases

## CDCR to Probation (PRCS)

- Post-Release Community Supervision referral and transition process
- Timing and information needed for reentry planning and handoffs
- Where changes or clarification may be needed
- Return to a county different from the county of incarceration

**Common thread: referrals and handoffs have to start early enough to support release.**

# The Handoff Chain: Referrals & Assignments




## Referral timing

MCPs often require 3–5 days to assign a referral from Probation to an ECM.

**Is this working?**

## Medi-Cal Enrollment and MCP assignment

New Applicants into Medi-Cal and assignments to the Medi-Cal health plans.

**Soon enough for transition planning and handoffs? Consistent enough for Probation to coordinate?**

## ECM assignment

Is it happening before anticipated release?

**What happens when release dates change or stays are short?**

MAKING THE CONNECTIONS WORK

# Capacity & Local Models

## CAPACITY TO MAKE THE CONNECTION

- Facility staffing and workload
- MCP and ECM capacity
- Behavioral health, SUD, medical & housing
- Provider availability, especially rural
- Experience with justice-involved adults
- Can current models last over time?

## DIFFERENT LOCAL MODELS

- Small and large counties
- Rural and urban counties
- Different jail / correctional facility models
- Probation and correctional partner roles
- MCPs, ECM providers, networks, workflows

## KEY QUESTION

*Are referrals and assignments happening early enough — and consistently enough — to support the transition from custody to community?*

## KEY MESSAGE

A referral alone does not create a successful transition. The system has to connect the individual to the next responsible partner at the time the connection is needed.

SUSTAINING THE WORK

# Probation as an ECM Provider

## Requirements

How does the Probation Department meet state requirements to certify as an ECM provider?

## Operations

Administrative staffing and operational requirements

## Finances

Potential ECM revenue. Can it sustain the added long-term administrative costs?

THE BIG DECISION: WHAT ROLE MAKES SENSE LOCALLY?

## Coordinate / broker services

Connect individuals to certified ECM providers

OR

## Directly provide ECM

Certify and deliver ECM as a provider

FROM THE FIELD

# Every County Is Writing Its Own Launch Story

*What are counties experiencing right now?*

## What's working

Early wins and practices worth repeating

*Successes in Sustainability*

## Emerging approaches

New solutions counties are testing

*Innovations to Outsource*

## Bottlenecks & open questions

Where the process stalls or the answer isn't clear

*Common Roadblocks to Progress*

## Looking to 2027

What we need to plan for next

*The shared Experience*

SUSTAINING THE WORK

# Revenue & Billing: Getting It Right

### Billing standards

Authorizations and claims submission; appropriate, defensible practices

### Edits & denials

Frequency limitations, edits, denials, and potential recoupment

### Medi-Cal Rx

Authorizations and claims

### Reconciliation

Payment reconciliation

BEYOND START-UP / PATH FUNDING

- **Medi-Cal service billing**
- **Potential JI MAA claiming**
- **Administrative activity that may not be reimbursable**

*Pursue the adoption of 'audit ready' practices in 2027*

***Payment of a claim does not necessarily validate the billing practice***

SUSTAINING THE WORK

# Sustainability Won't Look the Same Everywhere

**SIZE**

Small counties — Large counties

**GEOGRAPHY**

Rural counties — Urban counties

**CUSTODY MODEL**

- Jail / correctional facility models
- Probation and correctional partner roles

**LOCAL SYSTEM**

- Different MCPs
- BH providers
- Provider networks
- Local workflows

**KEY QUESTION**

*How do we move from start-up funding and implementation activity to an operational and financial model that can be sustained?*

**KEY MESSAGE**

Going live and sustaining the work are two different challenges. Long-term implementation requires a model that is operationally and financially workable.

CLOSING

# Where Do We Go From Here?




***What needs our attention now so the work launched in 2026 can be sustained and strengthened in 2027?***

15 MINUTES

# Discussion & Q&A

*Let's learn from each other.*

**01**

**What are you seeing in your county?**

**02**

**Where do you most need clarity?**

**03**

**What would help most in 2027?**

THANK YOU

# Getting Into Orbit Isn’t the End of the Mission. It’s Where the Work Really Begins.

The work ahead is about strengthening what we have built, learning together, and continuing to improve how we support successful transitions from custody to community.

**Bridging Systems • Synthesizing Knowledge • Improving Outcomes**