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SUPERVISION + PRETRIAL

{ISD}
Information Systems Division

ONE DEPARTMENT, ONE SYSTEM

Consolidating Pretrial, Supervision, and Detention in San Joaquin County

SAN JOAQUIN COUNTY PROBATION × equivant

MEET THE SPEAKERS

Introduction



Ryan GRAYSON

Assistant Deputy Chief Probation Officer

SAN JOAQUIN COUNTY



Jim BROWN

Information Systems Manager

SAN JOAQUIN COUNTY



Chris KAMIN

Chief Business Development Officer

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WHERE WE STARTED

The Problem

- Pretrial issues
- Multiple case management systems
- Assessment challenges

WHERE WE WANTED TO GO

Leadership Vision

01

Improve overall case management

02

Introduce process optimization and automation

03

Bring Pretrial into the picture

WHAT STOOD IN THE WAY

The Challenges

- Manual processes
- Lack of standardization
- Minimal interfaces and automation
- Need for process improvement

PHASE ONE

First Step – Pretrial

1. Formulating the solution
2. VPRAI to PSA
3. Moving towards automation
4. Include Judicial partner

PHASE TWO

Next Steps – Adult and Juvenile

Gap Analysis

- Pain points
- Possible solutions

Business Process Optimization

- Adult
- Juvenile

BRINGING EVERYONE ALONG

Building Consensus



Commitment of leadership



Involvement of SMEs



Staff define the future

WHO MADE IT WORK

Partnership



Probation



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Courts

OUR TECHNOLOGY PARTNER

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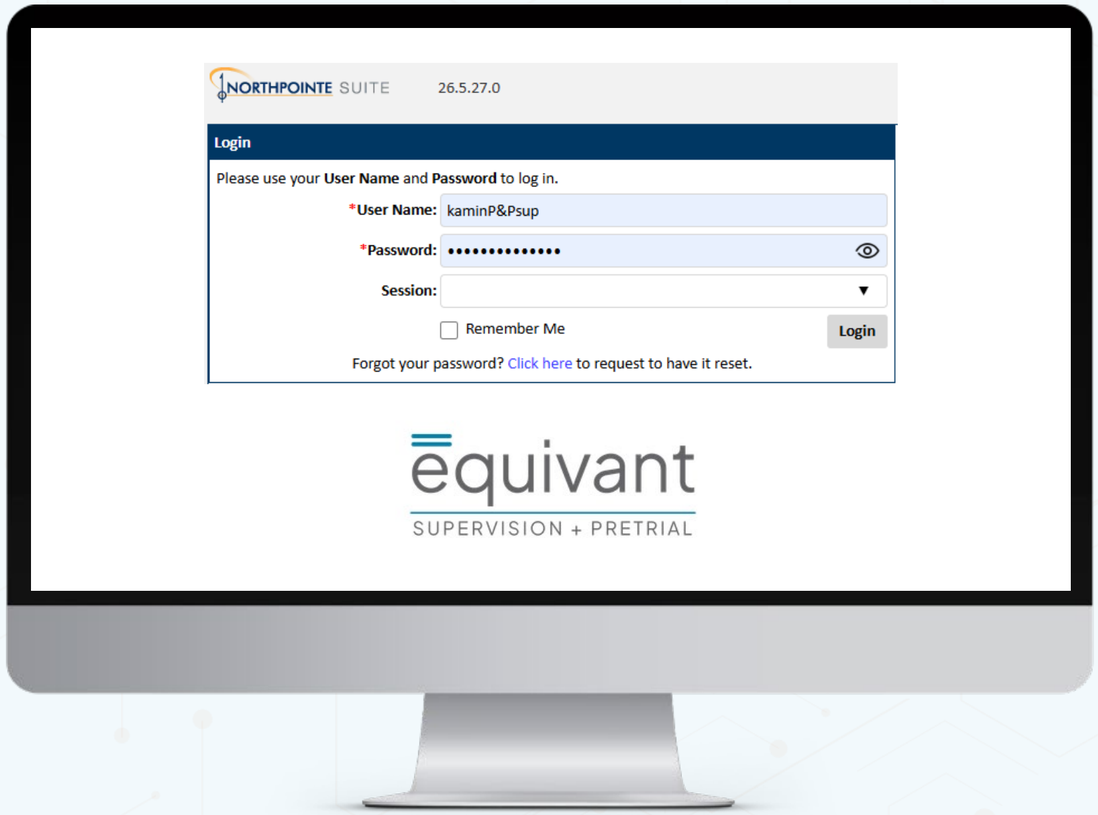
THE PLATFORM

Northpointe Suite



HOW WE ROLLED IT OUT

Execution



PHASE 1

Assessments Migration



PHASE 2

Pretrial Launch



PHASE 3

Unified System

STATUS TODAY

Where are we now?

Assessments

DONE

Pretrial

FINAL STAGES

Unified System

FULL SPEED AHEAD

WHAT WE WOULD TELL YOU

Lessons Learned

What we did right

- Analysis before implementation
- Know what problems you are solving
- Organization buy in
- Phased implementation

What we were challenged with

- Slower overall approach
- Multi-system migration challenge
- Getting to a single, unified system

QUESTIONS

Q&A

THANK YOU