Changing Dynamics of Community Placement: Engaging Group Home Providers as They Transition to Carpena.

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Team Development

- HHSA & Probation Relationship
 - oIn the past: In our own Silos
 - Little understanding, saw things differently, lacking cooperation
 - Present day: Excellent Cooperation
 - Communication
 - oCCR/RFA/duel jurisdiction



Team Development

- Group homes/FFA
 - Shasta County: 70 plus group home beds

Past: 2-3 Currently: 5

- Relationship: Excellent and still developing
- HHSA/SCPD: 4-2016 began discussions GH/FFAs
- Developed understanding of our youth's needs
- Communicated each other's expectations
- Clear Expectations from Shasta County (Pressure)
- Multi-County Collaboration (Local Placements)
- Collaboration & Communication: Victor Youth Services



Collaboration

- Collaborative Team:
 - Shasta County Children's Services (HHSA)
 - Shasta County Probation
 - Group Homes/FFA in Shasta County
 - Surrounding counties probation departments
- Spring 2014: Began CCR Workgroups
 - Probation/Children's Services attended different state workgroups
 - o Probation participated with stakeholders, FFA, GH
 - Probation & Children Services local workgroups:
 - Partnership-Consistency county-wide,
 Shasta Youth- not CW or Probation



Collaboration

- Local workgroups:
 - Multiple workgroups met weekly
 - oGH closed: Multiple meetings
 - Victor Youth Services
 - RITE Convening 2016 (GH/FFA)



Interagency Collaboration

- HHSA Children's Services
 - o Letters, meetings, ongoing communication
 - Assigned Clinician for ITFC and STRTP placements
- Probation
 - Juvenile Detention Officer
 - FPRR&S Probation Officer
 - Public Awareness Events
- Probation & HHSA Children's Services
 - Shared Staffing Beds of Children in Placement
 - FPRR&S Events

Regular Meetings with Leadership & Community



Interagency Collaboration

- Ongoing Communication (HHSA-Probation-Providers)
 - Foster Kinship Care Education (FKCE) Curriculum Development Committee
 - Participate in Monthly Technical Calls
 - FFA Monthly Consortium
 - THP + FC Collaborative
 - Working with Tribal Partners
 - Integrated in our System Improvement Plan
 - Justice Partner Presentation (Judges, DA, PD)



Engaging & Supporting Group Home Providers

- HHSA Children's Services
 - RFA Academy Training (for staff)
 - New trauma informed Training for care providers
 - Recruitment, Retention and Support of Resource Families
 - New trauma informed Training for care providers
 - Ongoing discussion
 - Program Statements



Engaging & Supporting Group Home Providers

Juvenile Probation

- Identify Youth's needs and work collaboratively with potential placements
- Work with Children's Services to complete the RFA process
- Foster Parent Recruitment, Retention & Support Probation Officer
- Regular meetings with local providers





Culture Change

- Probation
 - Juvenile Supervision Officer
 - Approach
 - Placement Officers
 - Collaborative/Team (Placements)
 - Detention Staff
 - Specific Focus and Programs
 - Juvenile Services
 - · Thinking outside the Box: Creativity



Culture Change: CFTs

- HHSA
 - Increased Engagement Family Involved: Voice/Choice/Preferences
 - Frequency:
 - When requested by a case participant
 - Prior to or within 3 weeks of the Dispositional Hearing
 - Every 90 days from the Dispositional Hearing for the
 - Family Reunification (FR) case
 - Prior to or within 2 weeks of case closure, trial home visits, changes from FR to FM
 - Within 30 days of eligibility for Pathways to Mental Health and 90 days
 - Within 30 days of placement in an Intensive Treatment Foster Care (ITFC) home

Culture Change: CFTs

- Juvenile Probation:
 - More in-depth & participation then in past years
 - O CFTs will be facilitated:
 - Beginning of the intake process for certain cases and prior to case plan
 - While in-custody
 - Prior to caseplan



Specialized Local Placements

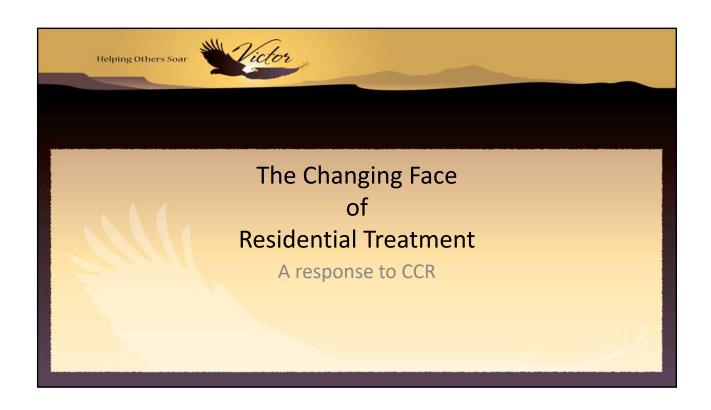
- CSEC
 - Currently no local Placements
 - MOU & Response Protocol & Team
 - Duel Jurisdiction
- **EBP Sex Offender**
 - Currently working with one local placement
 - Researching



Specialized Local Placements

- Challenging & Problematic Youth
 - Collaboration for difficult to place youth
 - · Child and Family Team Meetings
 - Services Staffing
 - Placement Prevention Resource Team (PPRT)
 - · Ongoing monitoring and oversight
 - Open Dialog with regular CFTs
 - Outside the box support
 - · Iuvenile detention Officer
 - Foster Parent Recruitment Retention & Support Probation Officer
 - Juvenile Rehabilitation Facility (JRF)
 - Resident Deondre





Short- Term Residential Therapeutic Program (STRTP)

- Group homes will need to transition to STRTPs
- Provide core services- intensive services that are trauma informed and culturally relevant
- Public Performance Measures
- Single rate structure
- Increased accountability and transparency that drives quality improvement
- Shorter lengths of stay- six months
- CFT drives services



What does this mean? CHANGE

Managing the Change Process

- Create a Sense of Urgency
 - Why Now?
 - What's good about CCR?
- Build Buy-in
 - Start having conversations now with staff
 - What do you already do that meets the new standards?
 - What do we need to improve to meet the new standards?



Change Process

- Form your Vision
 - How will you meet the new standards?
 - Craft your message- repeat often
 - Enlist Champions for your vision
 - Discuss and problem solve barriers
- Implementation
 - Stair step the process
 - Generate wins for staff and youth
 - CELEBRATE!!!
 - Helps sustain the change



Change Process

- Review, Revise and Continuously Improve
 - Be Flexible and Adaptive
 - Use Data to drive decision making
 - Be Patient



QUESTIONS

Continuum of Care Reform (CCR) Collaborative Approach



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